



NO WRONG DOOR PLEDGE

Washington County Family & Children First

Project Coordinator – Lynn Doebrich NWD.lynndoebrich@outlook.com

Partner Expectations – In order to ensure consistent, high-quality implementation of the *No Wrong Door* initiative, those agencies who agree to participate are asked to commit to the following:

- Accept and embrace the *No Wrong Door* concept/philosophy.
- Agree to be included in a listing of *No Wrong Door* member agencies.
- Identify a Navigator who will act as the lead point of contact for other *No Wrong Door* agencies. In addition, each member agency will appoint one staff member (Navigator or other) to participate as a member of the Cross Systems Training Committee.
- Commit Gateway Staff (receptionist/intake specialists/front-line staff) to training sessions on the *No Wrong Door* approach to service delivery and resources, as well as other trainings as appropriate.
- Agree to participate in evaluation of the *No Wrong Door* initiative via Mystery Callers and annual surveys.

Please indicate below who would be assigned from your agency to serve as the *Navigator*. Also indicate who would be assigned to be part of the *Cross Systems Training Committee*. If questions about who is most appropriate, please contact us.

Agency/Entity _____

Navigator _____ Title _____

Phone # _____ Email _____

Will the Navigator also serve on the **Cross-Systems Training Committee**? _____ Yes _____ No

If no, please indicate the staff person who will serve on this committee:

Committee Member _____ Title _____

Phone # _____ Email _____

Thank you!